

# CAPPED Newsletter—Spring 2015



## From the President:

Glen Haubold, New Mexico State University

It was hard for me to think of a topic for this newsletter, because I knew that Sue-Anna Miller was writing about the outstanding 2015 CAPPED Tech conference, and I have previously written about the 2014 CAPPED Annual Conference in El Paso. As the regional Toolkit Coordinator, I can tell you that the Supervisor's Toolkit has taken off this year with one event already held at the University of Texas at Austin, and with upcoming toolkits scheduled at the University of Nebraska – Lincoln, South Dakota State University, and the University of Arkansas – Fayetteville.

That suggested this topic to me: is the APPA family about the fellowship, the education, or both? I think if you asked around, many people would identify the fellowship with others in the facility management profession as being the most important aspect of their "APPA Journey".

On the other hand, and as our visitors from Mexico asked us in El Paso, is there

more to APPA than conference fellowship? And of course there is; many people come to APPA for the education, the credentialing, the Body of Knowledge, Supervisor's Toolkit, the Leadership Academy and APPA U.

If one or the other is important to some of us, many people take advantage of both, for APPA has a lot to offer. There is, however, a third leg of this stool: APPA is about fellowship, and education, but it is also about the opportunity to give something back to one's profession.

Giving something back to the profession that has been good to me has been one of the most rewarding things I've done. When I was somewhat stagnate in one of the positions I held, it was through my connections in APPA that I found another institution where I could grow. When all the kids had left the roost and my wife and I were looking for a new adventure, once I again I turned to my

friends in APPA to inquire about other opportunities. Those phone calls led to my current position at New Mexico State University.

Along the way, when I've had questions about how to solve one facilities problem or another, APPA, CAPPED, RMA, TAPPA or DFWAPPA has been there to help. My career has been intertwined with the alphabet soup of the APPA family.

The idea of "giving something back" is an idea that is engrained in American culture, and it is sometimes said that there is a paradox of being able to keep something only by giving away what was freely given to you. With that thought in mind, I would encourage you to take advantage of the many volunteer opportunities in CAPPED – the many volunteer positions are listed elsewhere in this newsletter. You will find what many of us have, that by giving we receive.

### Inside this issue:

From the President	1
Report from Sr APPA Rep	2
CAPPED Tech Recap	3
CAPPED Annual Conference 2015	5
CAPPED Need YOU!	6

### Save the Dates!

August 4–6, 2015  
 APPA Annual Conference & Expo  
 Chicago, IL

October 10–14, 2015  
 CAPPED Annual Conference  
 Manhattan, KS

February 22–26, 2016  
 CAPPED Technology & Leadership  
 Conference  
 San Antonio, TX



## Report from the Senior Rep to APPA

May 11, 2015

Congratulations to the Professional Development Committee for once again putting on a successful CAPPA Technology and Leadership Conference. As always, it was great to see many members of the CAPPA Family!

### The Joint CAPPA/MAPPA Conference Planning

Tagged onto the winter conference was a joint CAPPA/MAPPA 2017 Conference planning meeting. This brought together our CAPPA contingent comprised of: Glen Haubold, Angela Meyer, Tim Stiger, Sue-Anna Miller and Bob Eckels; and the MAPPA Contingent lead by Brandon Baswell of Michigan State. The purpose of the meeting was to kick start the process to allow for an efficient advance planning program to provide the best opportunity for a successful conference in St Louis two years hence. The emphasis was placed on development of a Memorandum of Understanding (MOU) between the two regions and the execution of a contract for an event planner. The MOU has been developed and signed by the presidents of both regions and progress is being made toward awarding an event planner in the July timeframe. This groundwork provides the Joint Planning Committee Chairs, Brandon Baswell for MAPPA and Angela Meyer for CAPPA, the foundation to effectively deal with the planning and execution of the tasks that will follow.

### Service to CAPPA

President Glen Haubold has made an appeal to all Board Members to explore and lobby for increased involvement in CAPPA from the membership. He notes that budgets continue to get tighter and staffing in a number of cases is on the decline, all this while the facilities inventory grows. As the CAPPA Senior Rep to APPA, with seven years of experience as a CAPPA Board member, I can share my perspective on

this.

In spite of the challenges that are becoming even more difficult, I believe the facilities manager needs to look introspectively to assess his professional goals. The initial question is personal: do you wish to make yourself the best professional you can be? The second one is commitment to your institution: do you wish your school to be the best in facilities management that it can be? If you are looking to be the best you can be and you are committed to your organization, you know you are the quality professional your boss sought for the position you are filling. To truly push yourself to be better and make your institution better takes hard work and time beyond your already demanding job. Whether it is filling a CAPPA committee position or becoming a CAPPA Board member, it takes putting yourself out there when there are plenty of challenges at home.

But by doing so, you will achieve what you know is the track to making yourself and your institution better. You will become someone whom others from outside your organization will look upon as bringing value, whether it is conveyed via conversation with them or your mere exposure to them because you are an active CAPPA official. You will also find that you bring value to those within your own organization; they will know you are officially affiliated with CAPPA and have at least some understanding that you are respected outside of the immediate organization, and additionally are representing their institution in a regional forum.

Stepping up to serve takes work, sometimes hard work and longer hours; but that is what sets apart those who are satisfied



Bob Eckels  
CAPPA Senior Rep to APPA

with status quo from those that are out to make a difference. The latter takes satisfaction from growing themselves and bettering their institutions. You know you gain value from attending CAPPA conferences. But that value will be increased many fold as you become more familiar with the various opportunities in CAPPA and APPA. The increase in your network of peers and business partners resulting from CAPPA service opens many dialogues that build you as a professional and increase your awareness to opportunities to solve difficult situations at home. As a personal note, if not for CAPPA, I would not have put in place a number of initiatives that resulted in improved process efficiencies, better use and effectiveness of my staff, and huge fiscal savings to my institution, all for which I am very proud.

Make sure you inform your boss of what you took away from your last conference and how it is going to make a difference at your institution in enough detail to give credibility to what you are stating. Do it each time you return from a conference. Let your boss know the value CAPPA brings. And then, let him know you want to make yourself and the institution better by stepping up to serve.

See the last page of this Newsletter for further details on positions available.

**“...Let him know you want to make yourself and the institution better by stepping up to serve.”**

## CAPPA Technology and Leadership Conference 2015

By Sue-Anna Miller

The 2015 CAPPA Technology and Leadership Conference was held February 25-27 in San Antonio, Texas and was attended by 170 higher education and business partners. This year's conference offered two plenary sessions: Dave Force delivered the opening address, *Behavior: Self* and Viron Lynch spoke on providing excellent customer service. A new offering, *Speed Networking*, provided a forum for attendees to meet and greet each other and for higher education members to find business partners who are poised to help solve facilities issues back on their campuses. Seventeen completed APPA's *Academy on Campus: Track 3*.

This conference is a mid-year offering unique to the CAPPA region. This year's conference drew participants from three APPA regions and offered quality educational programming at an exceptional rate. Here's what some of the participants are saying:

"Our first experience attending a

**"We look forward to these events to strengthen our ties to existing higher education clients and helping new clients achieve their goals."**



Sue Anna Miller  
Professional Development Committee Chair

CAPPA event was exceptional. Our presentation about privatization and extracting equity from campus utilities generated interest and great questions, additionally the event allowed us to meet new people and discuss the more traditional

engineering, architectural and consulting services we offer. We look forward to these events to strengthen our ties to existing higher education clients and helping new clients achieve their goals."

*-Jared Stigge, Senior Vice President, Guernsey*

"As a less tenured employee, the CAPPA Conference in San Antonio provided the opportunity to get exposed to different vendors and service providers as well as being a means of connecting with peers from across the re-

gion. The morning keynote speakers were great, and their anecdotal stories and lessons were a wonderful

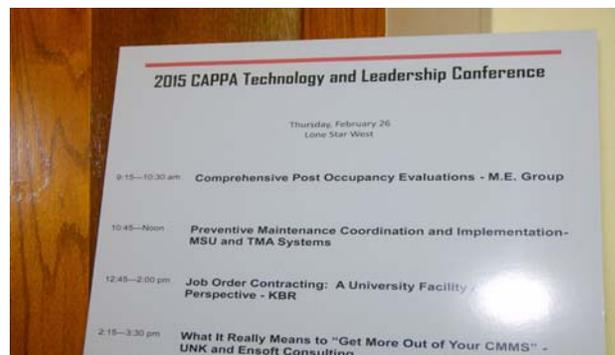
way to start the day. The Conference was very nicely organized and orchestrated - overall it was a good experience!"

*-Bess Jackson, Special Projects Manager, University of Oklahoma*

"I have participated in three of the four Leadership classes and must say they get better with each class. This is partly due to the outstanding material and instructors, and partly due to a core group of attendees in every class. Material presented in this program is relevant, timely, and fills holes in my knowledge. It is a great program."

*-Alton Looney, Senior Assistant Director, Project Development and Engineering, New Mexico State University*

Next year's conference is already being planned! Mark your calendars for the conference to be back in San Antonio the week of February 22, 2016. The Professional Development Committee is already seeking input from interested business partners and other educational presenters, so if you think that you have a topic of interest, contact the Professional Development Committee at [cappaedupd@cappaedu.com](mailto:cappaedupd@cappaedu.com). We've got some great ideas for extra sessions that we think you will enjoy. We'll see you next year!





Executive Committee—CAPPA Tech 2015



Pictures from CAPPA Tech 2015  
Courtesy of Miles Abernathy



## 2015 CAPPA Conference—



By Ed Heptig

Planning of the 2015 CAPPA Conference is coming together! Soon you will be receiving an invitation to join us here in Manhattan, Kansas on

October 10-14 2015. We are looking forward to seeing you all as we meet new, and reacquaint ourselves with old CAPPA members and Business Partners.

**Sunday** will start off with the golfers heading to Colbert Hills for a quick breakfast then one VERYchallenging golf course. This will be followed up with lunch for all hosted by Honeywell. We will offer tours around the KSU campus, as well, so you get a look at what we are doing with our push to be one of the top 50 research campuses by 2025. The First time Attendee's Reception will also be held Sunday afternoon, along with the Exhibit Hall Opening Ceremony and Welcome Reception. Then Sunday Night Football game will be played at the West Side Football Stadium hosted by Energy Solutions.

**Monday** will start early with breakfast and Keynote/Opening Remarks from KSU President Schultz. We will then

move to our Educational sessions. Lunch will be with our Business Partners then back to our Educational Sessions. Monday night will be a nice dinner for all attendees!

**Tuesday** will again start off with breakfast and Opening Remarks by the KC mascot. Following this will be even more Educational Sessions and lunch with the Business Partners again. The afternoon will hold a tour of the campus and a group photo during the tour. Tuesday evening will be the Awards Banquet and Dinner hosted by Spirotherm, a treat for all. We will also be handing out our annual Awards, and follow that with great entertainment!

**Wednesday** will be our Annual Business Meeting. And then, everyone's favorite—our Grand Prize drawing for a trip and then parting of ways until our next meeting.

Make plans to attend now! There will also tentatively be offered APPA Leadership Academy during the Conference. Educational sessions, tours, entertainment and food will be beneficial to all!!



**KANSAS STATE**  
**UNIVERSITY**

Host of 2015 CAPPA Annual Conference



**Central Association of Physical Plant Administrators**

**2108 S. 19th St.  
Chickasha, OK 73018**

Submit an article! You might receive an award!  
Submit to:  
Editor: Angie Mitchell  
E-mail: amitchell@semo.edu

Information at your fingertips!  
<http://cappaedu.org>



## CAPPED Needs YOU!

On May 5, CAPPED President, Gene Haubold sent out a letter requesting volunteers.

CAPPED is currently experiencing a shortage of volunteers on committees and on the Executive Committee. This is making it extremely hard for the organization to operate. Members of the current committees and the Executive Committee also work day jobs, that are more than 40 hours per week, in addition to their responsibilities to CAPPED.

There are many open positions - many that would suit your particular interests and availability. Positions can involve as little as an hour or two a month, or can be more extensive, depending on the position.

While attendance remains fairly strong at events, the number of schools and business partners engaged and participating has

## CAPPED Positions Available

**Third Vice President**— Become a major player for the organization. Ask any of the Board Members from current President through the Senior Rep to APPA of their experience serving the ladder to President and beyond.

**Membership Committee**— Representation is needed from the following:

- Missouri
- Nebraska
- Oklahoma
- Mexico

Find the expectations and commitments for service at: <http://www.cappedu.org/membership-committee>. More than one representative from each state or province will make the committee even better.

**Professional Development Committee**— Representation is needed from the following:

- Texas
- South Dakota

Find the expectations and commitments for service at: <http://www.cappedu.org/professional-development-committee>.

Take an active role in CAPPED by contacting the Nominating Committee Chair, the appropriate committee chair, or any active board member to let us know you are willing!

**Act NOW! Don't wait until Fall Conference!!**

### **CAPPED NEWSLETTER**

**Please submit articles for the next Newsletter no later than August 15. Email articles and/or pictures you want to be included to Angie Mitchell— [amitchell@semo.edu](mailto:amitchell@semo.edu). Remember that awards are given for the best article at the Annual Conference in October.**

declined.

We could really use YOUR help!  
If you are interested in volunteering, in giving something back, please contact Glen at [ghaubold@nmsu.edu](mailto:ghaubold@nmsu.edu).



# WE WANT YOU!

Research has shown that people who volunteer often live longer.

[Allen Klein](#)